



## **Recorded Delivery**

This service allows personal and business customers to confirm the arrival of letter mail and small packages only.

Recorded Delivery items may be sent to destinations in Isle of Man, U.K. and Channel Islands and BFPO numbered addresses. Packages to the Channel Islands may require completion of Customs documentation.

The maximum weight for items to be sent to BFPO numbered addresses is 2kg.

The general prohibitions and restrictions which relate to goods which may be accepted for mailing apply for this service.

There is no guaranteed delivery time, and delivery will be on working days only. Working days are Monday to Friday and do not include public or Bank holidays in the delivery area.

Delivery is confirmed to the address and not necessarily the named addressee.

If no one is available to sign for the item, a 'While You Were Out' card will be left and the item retained at the Delivery Office. If not collected after 7 days it will be returned to the sender.

Proof of delivery, i.e. a copy of the signature of the recipient of the item obtained on its delivery, is available on request and payment of the appropriate fee at any time within 12 months after delivery

If Isle of Man Post or partners damage or fail to deliver the item, compensation may be paid in accordance with the Terms and Conditions for Compensation

Isle of Man Post's obligations, for confidentiality and under the Data Protection Acts will be applied in full.

### **Force Majeure**

Isle of Man Post shall not be liable for any breach of its obligations or for compensation or refund for loss, damage or delay resulting from an Event of Force Majeure. Such events, which are outside Isle of Man Post's control, include, but are not restricted to, adverse weather conditions, fire, flood, explosions, accidents, traffic congestion, mechanical breakdown, obstruction of any public or private highway, acts of terrorism, vandalism, government act, riot, war, act of God or industrial dispute.

Isle of Man Post will endeavour to make its customers aware of an event of Force Majeure giving details of the circumstances and as much notice as possible together with a reasonable estimate of when it is likely to cease.

If an Event of Force Majeure continues for more than 30 days, then Isle of Man Post shall be entitled to terminate any agreements, and shall not have any liability in respect of the termination caused by the Event.

### **Consequential loss**

Isle of Man Post does not offer compensation for consequential loss on any of its services.

Isle of Man Post is not liable for any loss of profits, business revenue, goodwill or anticipated savings whether direct, indirect, foreseeable or unforeseeable arising out of delay or failure in conveyance or delivery by either an employee of Isle of Man Post or one of its partners.

These Terms and Conditions shall be governed by and construed in accordance with Isle of Man law and subject to the exclusive jurisdiction of the Manx courts.