

Press Release

Date: Tuesday 18th August 2020

Isle of Man Post Office Successfully Renews ISO Certification

Isle of Man Post Office's (IOMPO) specialist business services division, Integrated Mailing Solutions (IMS) is pleased to announce that it has successfully renewed its management systems certification, incorporating ISO 9001 Quality Management and ISO 27001 Information Security Management, following an audit by Lloyd's Register in June 2020.

ISO 9001 encompasses key quality management principles, including a strong customer focus, the support of senior management, documenting procedures and identifying areas for continual improvement. ISO 27001 provides a framework for effective information security management. Using both certifications ISO 27001 and ISO 9001 helps ensure that customers benefit from consistent, good quality products and services; in particular ISO 27001 is aligned to the stringent requirements of data protection legislation, as such is commonly a pre-requisite when processing data on behalf of customers.

During lockdown Lloyd's Register conducted a remote, but no less thorough and rigorous audit of IMS, its staff and systems to ensure procedures and processes comply with the standard. The global quality standard awarded by the International Organisation for Standardisation and the International Electrotechnical Commission has been awarded to all the services which IMS provides, including mail opening, storage, scanning, data capture, printing, fulfilment, franking and stationery supply.

Russell Cowin, General Manager IMS, said: *"Maintaining a high security standard as a trusted, established and well-recognised business is our priority and many of our corporate customers have a mandatory requirement for their suppliers to hold internationally recognised certification. We are delighted that due to the dedication and focus of our team we were able to successfully renew our ISO Certifications enabling us to continuously provide a high security standard to our valued customers. "*

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For more information about IMS and the services it offers visit www.iompost.com/ims or contact the team on sales@iompost.com.

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NOTES TO EDITOR

- Please check our website for a full list of our business services
<https://www.iompost.com/for-business/>
- ISO is an independent, non-governmental international organization with a membership of 165 national standards bodies. Through its members, it brings together experts to share knowledge and develop voluntary, consensus-based, market relevant International Standards that support innovation and provide solutions to global challenges. www.iso.org