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Our ref: 2351499

19 April 2022

Dear ####

We write further to your request which was received on 29 March 2022 and which states:

"How many managers across each of the islands 4 sorting offices have received disciplinary's in the last 5 years? Can you break this down by office?

How many managers have been reported for bullying in the last 5 years and what action has been taken? How many managers have been reported for other reasons?

How many managers have been moved from their position and been put into another position after they've been reported by staff about their behaviour?

How many managers family members are currently in management positions?"

While our aim is to provide information whenever possible, in this instance the Isle of Man Post Office does not hold some of the information that you have requested.

- *How many managers family members are currently in management positions?*

I have detailed below the information that is held:

<i>How many managers across each of the islands 4 sorting offices have received disciplinary's in the last 5 years? Can you break this down by office?</i>	<i>None n/a</i>
<i>How many managers have been reported for bullying in the last 5 years and what action has been taken? *</i>	<i>Three investigations. Each concluded with no case to answer.</i>
<i>How many managers have been reported for other reasons?*</i>	<i>None</i>
<i>How many managers have been moved from their position and been put into another position after they've been reported by staff about their behaviour?*</i>	<i>None</i>

** response provided in the context of "managers across each of the islands 4 sorting offices"*

Please quote the reference number 2351499 in any future communications.

Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at www.inforights.im.

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at www.gov.im/foi.

I will now close your request as of this date.

Yours sincerely

FOI Co-ordinator