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Our ref: 2771405

6th December 2022

Dear ####

We write further to your request which was received on 14 November 2022 and which states:

"Records of the supplier and manufacturer of internet-connected cameras owned or operated by the Post Office.

By "records", I mean in accordance with the Freedom of Information Act.

By "supplier" and "manufacturer" I mean the ordinary use of those words to mean the organisation that supplied the devices to the Post Office, and substantially built the devices. This should include the supplier and manufacturer of any associated software.

By "internet-connected cameras" I mean both video and photographic cameras which have the capacity to transmit images, video or audio using the internet. This should include cameras which transmit the data publicly (eg. in a manner which is ordinarily publicly viewable) and also those that do not (eg. cameras which transmit the data to a secure or restricted recipient)

By "owned or operated" I mean to refer to any device which is owned by the Post Office, AND ALSO any device which is operated by the Post Office.

By "the Post Office", I mean the Post Office and any subsidiary organisational units."

Our response to your request is as follows:

Isle of Man Post Office (IOMPO) has a number of computer devices assigned to staff with built in cameras, which are used in conjunction with Microsoft Teams to facilitate meetings with remote attendees. The boardroom and admin meeting room are also equipped with a video conferencing system, used solely for meetings utilising Microsoft Teams.

IOMPO own and operate a number of CCTV cameras in its operational buildings (Northern, Peel and Southern Delivery Offices and the HQ complex). These cameras are not internet based they are connected to a private local area network procured by IOMPO.

IOMPO own and operate a number of CCTV cameras in its operational Sub Post Offices across the Island, these cameras are not internet based. In some cases, the Sub

Postmaster/mistress owns the CCTV equipment as it is covering other areas of their business premises, these cameras are also not internet based.

If the request is for anything further than the information given above, as per the clarification email sent on 21st November 2022, please feel free to get back in contact with us.

Please quote the reference number 2771405 in any future communications.

Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at www.inforights.im.

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at www.gov.im/foi.

I will now close your request as of this date.

Yours sincerely

FOI Co-ordinator