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Our ref: 2900081

27 February 2023

Dear ###

We write further to your request which was received on 1 February 2023 and which states:

"Please supply internal date and transaction information on an initial OCR image scanning invoice and credit note related to the Office of the Clerk of Tynwald Hansards project and subsidiary legislation project to include any balance reminder and any write off or proposed write off correspondence and any subsequent drawdown transaction details."

While our aim is to provide information whenever possible, in this instance the information is absolutely exempt under section 26 of the Act, as disclosure would constitute an actionable breach of confidence.

While our aim is to provide information whenever possible, in this instance the information is exempt from disclosure under section 30(2)b of the Act as disclosure would be likely to prejudice the commercial interests of Isle of Man Post Office (IOMPO).

As section 30 is a qualified exemption, it is subject to a public interest test. The public interest must be something that is of serious concern and benefit to the public at large. The request relates to the provision of financial and commercial customer information, publishing this into the public domain would provide our competitors with a commercial advantage, which would be detrimental to IOMPO. IOMPO determined that the factors in favour of maintaining the exemption outweigh the factors in favour of disclosing the information.

Please quote the reference number 2900081 in any future communications.

Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this

response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at www.inforights.im.

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at www.gov.im/foi.

I will now close your request as of this date.

Yours sincerely

FOI Co-ordinator