

# Price Guide

## Letters and Parcels

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Visit [iompost.com/OnlinePostage](https://iompost.com/OnlinePostage)

Size and weight guide	Maximum Length	Maximum Width	Maximum Depth	Maximum Weight
Letters	24cm	16.5cm	0.5cm	100g
Large Letters	35.3cm	25cm	2.5cm	750g
Parcels	61cm	46cm	46cm	20kg (UK) 30kg (IOM)
International Parcels	Combined length, width and depth must be less than 90cm. The longest side must be a maximum of 60cm.			2kg

Anything over the maximum size or weight limits can be sent via Parcelforce. Please visit [iompost.com/parcels](https://iompost.com/parcels) for prices or ask at any counter.

Purchase channels	Services	Online Postage	Post Office Counters	Kiosks
IOM, UK and Channel Islands (CI) Services	Standard Letter and Large Letter	✓	✓	✓
	Standard Parcel (UK and CI Only)	✗	✓	✗
	Local Tracked Services (IOM Only)	✓	✓	✗
	Tracked (UK and CI Only)	✓	✗	✗
	Special Delivery – Next Day (UK and CI Only)	✓	Postal Headquarters ONLY	✗
	Special Delivery – Two Day (UK and CI Only)	✓	✓	✗
International	Standard Letter and Large Letter	✓	✓	✓
	Standard Parcels	✓	✓	✗
	Tracked and Signed Services	✓	✓	✗

### Prohibited and Restricted Items

To comply with national and international regulations, certain items are restricted from our network. Customers are responsible for checking if an item is prohibited or restricted. Failure to comply with these regulations may result in items being destroyed or disposed of. For more information please visit: [iompost.com/restricted](https://iompost.com/restricted)

All services are VAT exempt unless marked with: \* VAT at the standard rate, ^ Zero rated VAT.

Prices effective from  
16th March 2025

Isle of Man   
Post Office  
Oik Postagh Ellan Vannin

# Local Services

STANDARD SERVICES		
Type	Maximum Weight	Price
Letter	100g	£0.90
Large Letter	750g	£1.90
TRACKED SERVICES		
<b>Local Tracked</b> <ul style="list-style-type: none"><li>Up to £20 compensation</li><li>Full tracking</li></ul>	500g	£3.50
	2kg	£4.75
	10kg	£6.50
	30kg	£10.15
<b>Local Tracked Plus</b> <ul style="list-style-type: none"><li>Delivery guaranteed by 5pm next delivery day</li><li>Up to £150 compensation</li><li>Full tracking</li><li>Signature on delivery</li></ul>	500g	£3.75
	2kg	£5.25
	10kg	£7.25
	30kg	£11.15

Standard Services have up to £20 compensation included. If sending higher value items we recommend using Local Tracked Plus.

# UK and Channel Islands Services

STANDARD SERVICES		
Type	Maximum Weight	Price
Letter	100g	£1.00
Large Letter	750g	£2.15
<b>Parcel</b> <ul style="list-style-type: none"><li>Only available from Post Office counters</li></ul>	500g	£4.25
	2kg	£5.75
	10kg	£7.00
	20kg	£11.29
TRACKED SERVICES		
<b>Tracked</b> <ul style="list-style-type: none"><li>Only available through Online Postage</li><li>Up to £150 compensation</li><li>Full tracking</li></ul>	500g	£3.75
	2kg	£5.75
	10kg	£7.75
	20kg	£12.50

Standard Services have up to £20 compensation included. If sending a higher value item we recommend using Special Delivery.

**Save precious time when you buy your postage online!**

From parcels to letters, your trusted postie can collect it all!

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# UK and Channel Islands Services

SPECIAL DELIVERY			
Type	Insurance	Maximum Weight	Price
<b>Special Delivery – Next Day 9am<sup>⌘*</sup></b> <ul style="list-style-type: none"> <li>Full tracking</li> <li>Signature on delivery</li> <li>Only available to UK and Guernsey</li> </ul>	£2,500	2kg	£12.15
<b>Special Delivery – Next Day 1pm<sup>⌘</sup></b> <ul style="list-style-type: none"> <li>Full tracking</li> <li>Signature on delivery</li> <li>Only available to UK and Guernsey</li> </ul>	£2,500	2kg	£12.15
		10kg	£16.55
		20kg	£20.55
<b>Special Delivery – Two Day by 5:30pm</b> <ul style="list-style-type: none"> <li>Full tracking</li> <li>Signature on delivery</li> </ul>	£750	2kg	£7.50
		10kg	£10.00
		20kg	£15.00

Items sent to Guernsey using this service are VAT zero rated.

⌘ Items must be delivered to Postal Headquarters before 3pm for same day dispatch. Items are dispatched Mon - Fri.

There are postcode exclusions for the Special Delivery guarantee. Please visit [iompost.com](http://iompost.com) for more information.

## International Services<sup>^</sup>

	Tracking	Signature on Delivery	Online Confirmation of Delivery	Compensation
<b>Standard</b>	✗	✗	✗	£20
<b>Tracked</b>	✓	✗	✓	£50, but up to £250 is available for a fee.
<b>Signed</b>	✓ (Within the UK only)	✓	✓	
<b>Tracked &amp; Signed</b>	✓	✓	✓	

EU				REST OF WORLD		
Type	Maximum Weight	Standard	Tracked Services <sup>*</sup>	Maximum Weight	ALL World Zones - Standard	All World Zones - tracked services <sup>*</sup>
<b>Letter</b>	100g	£2.26	£9.66	100g	£2.26	£9.66
<b>Large Letter</b>	100g	£4.29	£13.68	100g	£5.90	£13.68
	250g	£5.90		250g		
	500g	£7.03		500g	£12.13	
	750g	£8.21		750g		
<b>Parcel</b>	250g	£5.90	£13.99	250g	£11.27	£13.99
	750g	£10.73	£18.78	750g	£16.64	£18.78
	1kg	£14.01	£24.15	1kg	£21.47	£24.15
	1.5kg	£15.19		1.5kg		
	2kg	£16.96		2kg		

\*Availability of Tracked, Signed and Tracked & Signed services is dependent on the destination you are sending to.

For more information visit [iompost.com/international-postage](http://iompost.com/international-postage)

Customs documentation is required for all items containing goods sent to destinations outside the UK (including the Channel Islands). Please see [iompost.com/Customs](http://iompost.com/Customs) for more information.

All services are VAT exempt unless marked with: \* **VAT at the standard rate**, ^ **Zero rated VAT**.

# Ancillary Services

## PO BOX - RESIDENTIAL

Service	Annual Cost
PO Box Licence	£157.64
PO Box Delivery*	£189.17

For information on PO Box please visit [iompost.com/PO-Box](https://iompost.com/PO-Box) or visit a Post Office counter.

## REDIRECT

Service	Destination	Time Period	Price
<b>Redirect</b> <ul style="list-style-type: none"><li>Moving house? Forward letter mail to a new address for three, six, or twelve months, whether locally or overseas.</li></ul>	IOM & UK	Three months	£57.80
		Six months	£99.84
		Twelve months	£179.98
	EU & ROW	Three months	£102.46
		Six months	£189.18
		Twelve months	£345.53

For information on Redirect please visit [iompost.com/redirect](https://iompost.com/redirect) or visit a Post Office counter.

## KEEPSAFE

Service	Time Period	Price
<b>KeepSafe*</b> <ul style="list-style-type: none"><li>Going away? KeepSafe securely holds your letter mail for up to 66 days.</li></ul>	Two weeks	£26.79
	Three weeks	£37.82
	Four weeks	£50.43
	Two months (up to 66 days)	£63.04

For information on KeepSafe please visit [iompost.com/Keepsafe](https://iompost.com/Keepsafe) or visit a Post Office counter.

## BFPO

BFPO items are free to send, from a Post Office counter, up to 2kg.

For items above this weight prices are the same as standard UK services.

Parcelforce BFPO is no longer available.

## Underpaid Postage

Underpaid items incur a charge of £1.38 plus the postage shortfall.

Ensure correct postage is applied to avoid charges and delays. Recipients may also be charged.

Tel: +44 (0) 1624 664664 • Email: [customer.services@iompost.com](mailto:customer.services@iompost.com)

Information in this price guide is correct as at date of issue. Up to date prices are always available on our website.

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