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Our ref: I522591

12 November 2020

Dear ###

We write further to your request which was received on 20 October 2020 and which states:

- 1 Does IOMPO offer Mental Health Training to their Managers?
- 2 How many managers in the last 3 years have successfully completed the training?
- 3 Are staff members advised about the Mental Health support available?
- 4 Does the IOMPO operate its own Mental Health support programme in the organisation OR do they follow Royal Mail?
- 5 Who within IOMPO is ultimately responsible for administering this key responsibility?

Our response to your request is as follows:

- 1 Does IOMPO offer Mental Health Training to their Managers? **Yes**
- 2 How many managers in the last 3 years have successfully completed the training? **24**
- 3 Are staff members advised about the Mental Health support available?
Yes – posters are at all sites, regular updates are included within the weekly staff bulletin and all employees were sent a Covid support leaflet to their home address at the onset of lockdown.
- 4 Does the IOMPO operate its own Mental Health support programme in the organisation OR do they follow Royal Mail?
IOMPO operates its own training, has mental health first aiders and access to external support facilities as appropriate
- 5 Who within IOMPO is ultimately responsible for administering this key responsibility?
IOMPO Board has delegated appropriate responsibilities for Health and Safety. This is covered within the IOMPO Health and Safety Policy. In relation to the specific responsibility of mental health training for managers referred to in question 1 above, the HR Department co-ordinated external training providers to deliver this training to managers.

Please quote the reference number I522591 in any future communications.

Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at www.inforights.im.

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at www.gov.im/foi.

I will now close your request as of this date.

Yours sincerely

FOI Co-ordinator