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Our ref: I563209

25 November 2020

Dear ####

We write further to your request which was received on 17 November 2020 and which states:

*"With regard to the following question and answer:
"How many managers in the last 3 years have successfully completed the training?" = 24.*

- 1. Can you confirm the training providers used?*
- 2. A breakdown of how many of these 24 qualified in 2017/18, 2018/19, 2019/20?*
- 3. Is the list of these managers that have successfully completed the training readily available to staff? and in what format is it available?*
- 4. Are these managers used when holding Return to Work interviews for staff long term sick?, if not, why not?"*

Our response to your request is as follows:

- 1 Can you confirm the training providers used?
[The Lisa Lowe Centre, Isle of Man \(now operating as Isle Listen\)](#)
- 2 A breakdown of how many of these 24 qualified in 2017/18, 2018/19, 2019/20?
[All 24 undertook training in October and November 2018](#)
- 3 Is the list of these managers that have successfully completed the training readily available to staff? and in what format is it available?
[The 24 who undertook the training are line managers. The list is not published.](#)
- 4 Are these managers used when holding Return to Work interviews for staff long term sick? if not, why not?
[Yes, line managers are responsible for undertaking return to work interviews.](#)

Please quote the reference number I563209 in any future communications.

Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at www.inforights.im.

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at www.gov.im/foi.

I will now close your request as of this date.

Yours sincerely

FOI Co-ordinator