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**Our ref: 553138**

24<sup>th</sup> August 2018

Dear

We write further to your request which was received on 3 August 2018 and which states:

*"To whom it may concern,*

*From the earliest date available to the present day, I am requesting the number of reported incidents with dogs by postal workers per annum.*

*In anticipation*

*Best regards"*

Our response to your request is as follows: I have detailed below the information that is being released to you.

All reported accidents/incidents are fully investigated by line management. Employees are advised that if they don't feel they can deliver mail safely to a property, they must not put themselves at risk, and should therefore return the mail to the sorting office and Management will contact the occupiers/property owners.

Year	No. of Accidents
2011	3
2012	7
2013	6
2014	12
2015	6
2016	13
2017	10
2018	6

Please quote the reference number 553138 in any future communications.

## **Your right to request a review**

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at [www.inforights.im](http://www.inforights.im).

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at [www.gov.im/foi](http://www.gov.im/foi).

I will now close your request as of this date.

Yours sincerely