

## Revision 2019 Information

The information is to try and understand the changes and compare duties.

Part 1 - A copy of all mail counts (letters, flats, packets and parcels) for the revision held in 2019, to include walks, rurals and parcel duties. (All island)

IOMPO operates in a hugely competitive market with regards to the delivery of items (letters, flats, packets and parcels) putting volume information in the public domain would provide information to our competitors that could be detrimental to IOMPO and information that they themselves would not be required to make public. However, in order to assist in answering your questions, we have provided the delivery call percentages that IOMPO used as part of the revised duty calculations for the 2019 Revision. These figures below were indicative in the planning stage.

All Island	Weekly Actual Average	Adjusted Weekly Average	Weekly Actual Median	Adjusted Weekly Median
Douglas Walks	69.5%	73.5%	70.8%	74.9%
Douglas Rurals	65.3%	69.1%	65.2%	68.9%
South	57.1%	64.2%	56.5%	63.6%
North	59.1%	66.4%	59.3%	66.6%
Peel	55.7%	62.6%	56.3%	63.3%
Average	61.3%	67.2%	59.3%	66.6%

Part 2 - A copy of items scanned per duty (specials, recorded, Int. registered, tracked), since the revision in October 2019.

The scanned records are recorded against the name of the identity card holder rather than duty number, therefore after seeking advice from the IOMPO Data Protection Officer this information cannot be released. Whilst we cannot release the figures that you requested we can say that in 2019/20 posted special delivery items dropped by 8.6% from the previous year and were forecast (pre-COVID) to drop by a further 5% this financial year. Likewise, received special delivery items dropped 7.1% from the previous year in 2019/20 and we forecast a further 5% reduction (pre-COVID) for the 2020/21 financial year.

Part 3 - Number of hours worked per duty per week for both 5 day and 6 day duties since the revision in October 2019. This can be easily obtained from our scan in and scan out requirement, not to included overtime hours!

Clarification from supplementary FOI request (1313109) Part 3 - Number of hours worked per duty per week for both 5 day and 6 day duties since the revision in October 2019. This can be easily obtained from our scan in and scan out requirement and duty scanners, not to include overtime hours covering staff shortages (taking out mail for a second duty)!

All duties both pre and post the 2019 Revision are based on a 35 hour net working week, 40 hours gross pay. For staff that cover a 6 day week duty, their actual hours increase to a 42 net working week with 5 hours paid meal breaks, with every sixth week off, the equivalent of a 5 day week duty.

The scan in/out records are recorded against the name of the identity card holder rather than duty number, therefore after seeking advice from the IOMPO Data Protection Officer this information cannot be released.

Part 4 - Hours worked on Saturday's since the revision in October 2019, permanent duties only not overtime or casual staff.

IOMPO has 33 duties due to work on Saturday from its main sites of Douglas, Northern, Peel and Southern Delivery Offices as well as rural locations. All of these hours are included within the contractual hours of postal staff, as explained in our response to part 3 above. These 33 duties cover 215 hours of working on a Saturday.