

## **Terms and Conditions**

### **IOMPO Customer Satisfaction Survey – Prize Draw**

1. The Promotion is open to all customers who fully complete the 'IOMPO Customer Satisfaction Survey', over the age of 18 on the date of entering, and excluding Isle of Man Post Office employees and their relatives, their agents and anyone professionally connected with this Promotion.
2. To enter this promotion, the entrant will need to select 'yes' in Question 8 and provide their details in Question 9.
3. To opt-out of future invitations to the survey and promotion, please email [marketing@iompost.com](mailto:marketing@iompost.com)
4. Closing date for receipt of entries is Friday 30<sup>th</sup> December 2022.
5. Entries received after 11.59pm on Friday 30<sup>th</sup> December 2022 will be accepted, but they will roll into the next promotion cycle.
6. There will be one winner who will be chosen at random from all valid entries received on or before midnight on Friday 30<sup>th</sup> December 2022.
7. The prize is a locally sourced hamper with an option of alcoholic or non-alcoholic beverage.
8. There will be no alternative prize or monetary value offered.
9. The winner will be notified via email or telephone call by Friday 6<sup>th</sup> January 2023.
10. The winner must acknowledge notification of their success by 4.00pm, Friday 13<sup>th</sup> January in writing or by email to Isle of Man Post Office, otherwise a different winner will be chosen from all remaining valid entries.
11. The winner must collect their Prize on or before 4:00pm, Friday 13<sup>th</sup> January 2023.
12. In order to take advantage of the Prize, the winner consents to the Promoter reserving the right to publish the winner's name and photograph.
13. The Promoter accepts no responsibility for entries that are not received for any reason.
14. The Promoter reserves the right to void, cancel, suspend or amend the Promotion where it becomes necessary to do so.
15. The decision of the Promoter regarding any aspect of the Promotion is final and binding and no correspondence will be entered into.
16. By entering the Promotion, the entrant will be deemed to have accepted and be bound by these terms and conditions.
17. All entry instructions form part of these terms and conditions.
18. To the fullest extent permitted by law, the Promoter shall not be liable for any loss, damage or liability caused by matters relating to this Promotion. This does not affect any statutory rights.
19. Promoter: Isle of Man Post Office, Spring Valley, Douglas Isle of Man IM2 1AA.
20. Prize is non-transferable.
21. This is a rolling competition, with an entrant picked every three months. There are no restrictions on entrants if they wish to enter the next rolling promotion (as long as they follow the T&Cs).
22. In the event of dispute in any of the above promotions, the decision of the Promoter (Isle of Man Post Office) is final.