

## Terms and Conditions

### Stamps & Coins Customer Satisfaction Survey – Prize Promotion

1. The Promotion is open to all customers who fully complete the 'Stamps & Coins Customer Satisfaction Survey', over the age of 18 on the date of entering, and excluding Isle of Man Post Office employees and their relatives, their agents and anyone professionally connected with this Promotion.
2. To enter this promotion, the entrant will need to select 'yes' in Question 24 and provide their details in Question 25.
3. To opt-out of future invitations to the survey and promotion, please email [marketing@iompost.com](mailto:marketing@iompost.com)
4. Closing date for receipt of entries is Friday 20<sup>th</sup> January 2023.
5. There will be 25 winners who will be chosen at random from all valid entries received on or before midnight on Monday 23<sup>rd</sup> January 2023.
6. The prize is a £25 credit to spend on iomstamps.com.
7. There will be no alternative prize or monetary value offered.
8. The winner will be notified via email or post.
9. The winner must acknowledge notification of their success by 4.00pm, Tuesday 31<sup>st</sup> January in writing or by email to Isle of Man Post Office, otherwise a different winner will be chosen from all remaining valid entries.
10. In order to take advantage of the Prize, the winner consents to the Promoter reserving the right to publish the winner's name and photograph.
11. The Promoter accepts no responsibility for entries that are not received for any reason.
12. The Promoter reserves the right to void, cancel, suspend or amend the Promotion where it becomes necessary to do so.
13. The decision of the Promoter regarding any aspect of the Promotion is final and binding and no correspondence will be entered into.
14. By entering the Promotion, the entrant will be deemed to have accepted and be bound by these terms and conditions.
15. All entry instructions form part of these terms and conditions.
16. To the fullest extent permitted by law, the Promoter shall not be liable for any loss, damage or liability caused by matters relating to this Promotion. This does not affect any statutory rights.
17. Promoter: Isle of Man Post Office, Spring Valley, Douglas Isle of Man IM2 IAA.
18. Prize is non-transferable.
19. In the event of dispute in any of the above promotions, the decision of the Promoter (Isle of Man Post Office) is final.
20. For further details on how your data is used and stored please visit <https://www.iompost.com/privacy-notices/isle-of-man-stamps-coins/>