

Terms and Conditions

IMS Customer Satisfaction – Prize Draw

1. The Promotion is open to all customers who fully complete the 'IMS Customer Satisfaction Survey 2021', over the age of 18 on the date of entering, and excluding Isle of Man Post Office employees and their relatives, their agents and anyone professionally connected with this Promotion
2. Closing date for receipt of entries is Friday 24th September 2021.
3. Entries received after 11.59pm on Friday 24th September 2021 will not be accepted
4. There will be one winner who will be chosen at random from all valid entries received on or before midnight on Friday 24th September 2021
5. There will be no alternative prize or monetary value offered
6. The winner will be notified via email or telephone call by 1st October 2021.
7. The winner must acknowledge notification of their success by 4.00pm 8th October 2021, in writing by email to Isle of Man Post Office, otherwise a different winner will be chosen from all remaining valid entries
8. The winner must collect their Prize on or before 4:00pm 29th October 2021
9. In order to take advantage of the Prize, the winner consents to the Promoter reserving the right to publish the winner's name and photograph
10. The Promoter accepts no responsibility for entries that are not received for any reason
11. The Promoter reserves the right to void, cancel, suspend or amend the Promotion where it becomes necessary to do so
12. The decision of the Promoter regarding any aspect of the Promotion is final and binding and no correspondence will be entered into
13. By entering the Promotion, the entrant will be deemed to have accepted and be bound by these terms and conditions
14. All entry instructions form part of these terms and conditions
15. To the fullest extent permitted by law, the Promoter shall not be liable for any loss, damage or liability caused by matters relating to this Promotion. This does not affect any statutory rights.
16. Promoter: Isle of Man Post Office, Spring Valley, Douglas Isle of Man IM2 1AA
17. Prize is non-transferable
18. In the event of dispute in any of the above promotions, the decision of the Promoter (Isle of Man Post Office) is final.