

Press Release

Date: Monday 29th March 2021

Post Office Announce its Easter Operations 2021

Isle of Man Post Office (IOMPO) would like to advise its customers of changes to operations and opening times over the Easter period, whilst reminding customers to refrain from approaching their postie on their rounds, and ensure any dogs are kept securely on their property during a doorstep delivery.

The operational changes will be as follows:

Date	Deliveries	Post / Mail Collections	Post Office Opening times (all branches are closed unless stated below)	Notice Left Collection Sites	MiCard Collection
Friday 2nd April 2021 - Good Friday	Parcels and priority items only	No Collections	Kirk Andreas Post Office: 09:00 - 12:30 & 13:30 - 17:30 Post Office Headquarters: 09:00 - 12:30 Northern Delivery Office: 06:00 - 13:00	Port St Mary Collection Site: 07:30 - 13:00 Spar, Ballasalla: 08:00 – 20:00	Pensions and allowances due for payment on Friday 2nd April or Monday 5th April can be collected on Thursday 1st April 2021
Saturday 3rd April 2021 - Easter Saturday	No deliveries	No collections	Castletown Post Office: 09:00 - 12:30 Jurby Post Office: 10:00 - 12:00 Kirk Andreas Post Office: 09:00 - 12:30 Port Erin Post Office: 09:00 - 12:00 Port St Mary Post Office: 09:00 - 12:30	Port St Mary Collection Site: 07:30 - 13:00 Spar, Ballasalla: 08:00 – 20:00	Pensions and allowances due for payment on Friday 2nd April or Monday 5th April can be collected on Thursday 1st April 2021.
Monday 5th April 2021 - Easter Monday	No deliveries	No collections	All closed	Port St Mary Collection Site: 07:30 - 12:30 Spar, Ballasalla: 08:00 – 20:00	Pensions and allowances due for payment on Friday 2nd April or Monday 5th April can be collected on Thursday 1st April 2021.

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Mail deliveries and Post Office opening hours will revert back to normal service on Tuesday 6th April. IOMPO's self-service postal kiosks located across the Island are also available for the purchase of postage, posting letters and parcels, paying utility bills and Isle of Man Government rents and rates. IOMPO would also like to remind customers that postage stamps are available to buy online on our website with a free doorstep delivery service: www.iompost.com/postal-shop.

During the Easter period, pensions and allowances due for payment on Friday 2nd April and Monday 5th April can be collected on Thursday 1st April 2021. IOMPO would like to remind MiCard customers, particularly those who are vulnerable, can nominate a proxy who can collect these benefits on their behalf. The necessary form can be found online at www.iompost.com/covid-19-coronavirus/changes-to-the-retail-network/ or they are available at all sub post offices Island-wide.

We would like to emphasise the importance of posting early, especially this year due to the ongoing Covid-19 restrictions and the impact the pandemic has on all postal administrations around the world. Posting as early as possible will avoid any disappointments this Easter. Customers sending items containing goods to destinations beyond the UK (including Channel Islands and Europe) will be required to provide accurate customs declarations. Any items received by IOMPO without the necessary information may be delayed or returned and are likely to incur additional costs. For more information please visit www.iompost.com/ECD.

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NOTES TO EDITORS

- For information about the Easter operations visit www.iompost.com/Easter.
- For latest information about covid-19 related changes and service updates please visit www.iompost.com/coronavirus.
- For the latest information on opening hours of sub post offices and locations of self-service postal kiosks please visit www.iompost.com/services-finder.
- Keep up-to-date with the latest news on Facebook and Twitter: @IoMPostOffice

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